



Training Access

Non-Memorial Hermann Device

Dr. Ryan Walsh

I did my work. How do I get in?

Training from Home – and not using a Memorial Hermann PC

These instructions assume you are not already logged into Memorial Hermann VDI (VMWare Horizon). If you are, please log out and start from your browser.

1. Get to your “Workspace”

- Open a browser (Chrome or Edge)
- Go to workspace.memorialhermann.org

2. Log in with your User ID and Password

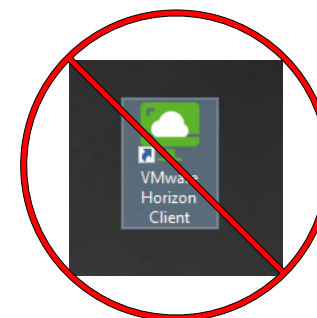
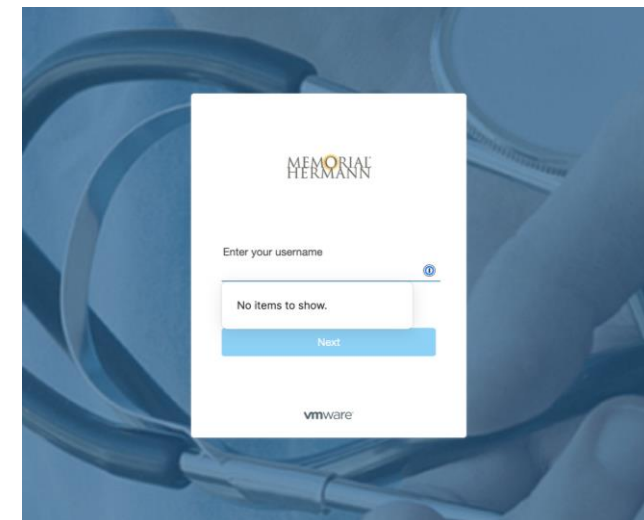
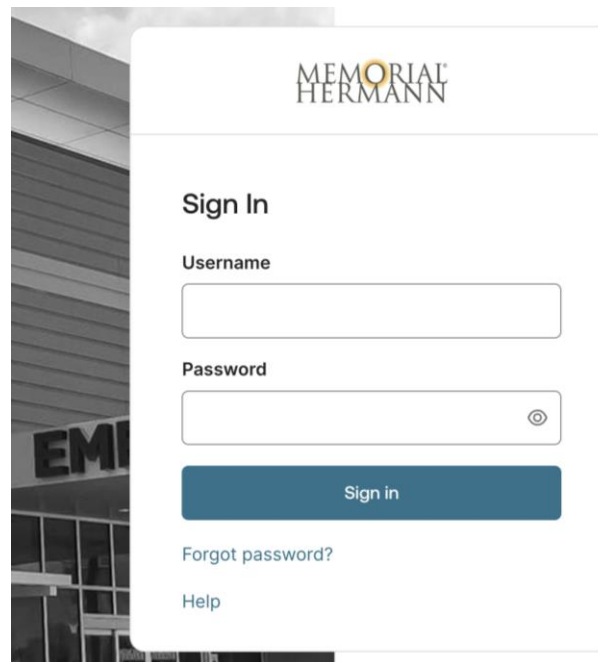
- This is your Care⁴ user ID
- ***If you’re a MH Community Connect provider who doesn’t go to the hospital, IT should have given you a seven-digit number ending in a. (exp.: 1234567a)***

3. Use your two-factor authentication

- That’s either a text, call or Okta.

Advancing health. Personalizing care.

The web page will look like one of these



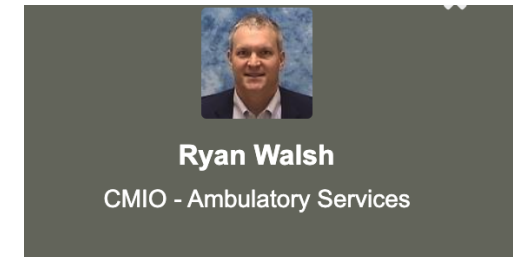
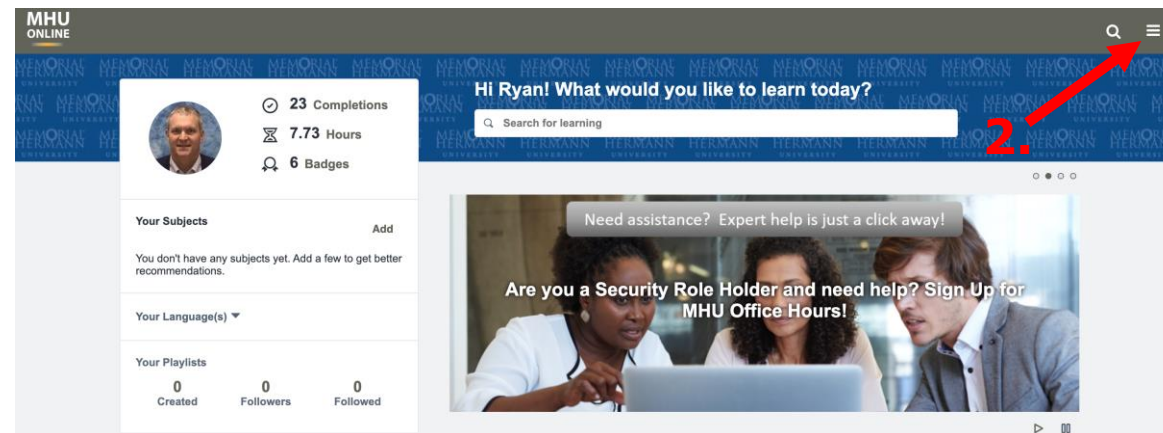
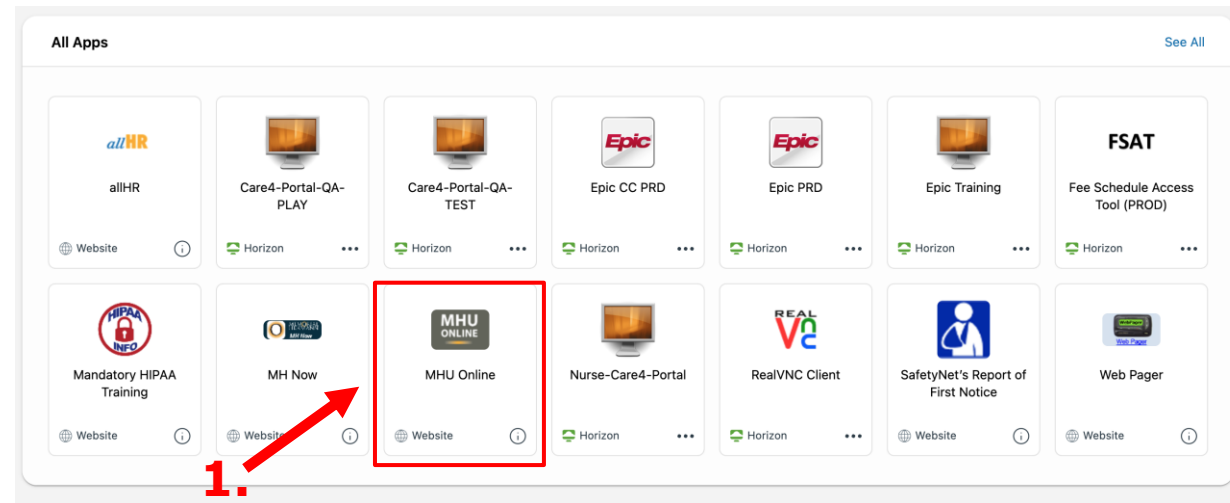
Please don't start here

MEMORIAL HERMANN
epic>2024
TRANSFORMATION ACCELERATION

Training from Home – and not using a Memorial Hermann PC

4. Find your class in MHU

- Once you're in workspace, open MHU Online
- Open the Events Calendar



- Learner Home
- View Your Transcript
- Your External Learning Links
- Playlists
- Events Calendar

Training from Home – and not using a Memorial Hermann PC

5. Find your class in MHU

- Click My Events
- Click on your class

❖ *Note: Since I’m teaching, my calendar has more than one type of class. You’ll have one class and one user settings lab for providers or just a class for other roles.*

Events Calendar

March, 2024

Su	Mo	Tu	We	Th	Fr	Sa
25	26	27	28	29	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

Today: Tuesday, March 19, 2024

Filters

☐ Pending

☒ Approved

☒ Waitlisted

☒ Exception Req.

☒ Registered

☐ Denied

Display Options

☒ All Sessions

☒ Session Contact

☒ Session Instructor

☒ Session Location

☒ Part Name

< March, 2024 >

Day Week Month Agenda

☐ All Events

☒ My Events

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
25	26	27	28	29	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19 MDAMB124 Obstetrician Gynecologist 1:00 PM CDT - Virtual Meeting	20 MDAMB105 Family Medicine 5:30 PM CDT - Virtual Meeting	21	22	23

Training from Home – and not using a Memorial Hermann PC

6. Launch your Zoom Session

- Click Launch
- Celebrate the triumph of navigating your first challenge
- Savor the feeling of accomplishment
- Get ready for the next slides

7. Move Zoom to your other screen.

- Don't have two screens? **Stop now!**
- To train from home, you need two screens.
- Schedule a class in a proctored lab, or find a location with two screens.

Session Details

EPIC

No seats available

Jacqueline Hogan
Jacqueline.Hogan@memorialhermann.org

PREREQUISITES

ONLINE CLASS	AMB001 Office Visit Demonstration
ONLINE CLASS	CLN055 Overview of Writing Notes
ONLINE CLASS	MD108 Overview of In Basket
ONLINE CLASS	MDAMB107 EpicCare Ambulatory: Ordering in an Outpatient Context

PARTS / SCHEDULE

MAR 20 Wed, Mar 20, 2024, 5:30 PM - 8:30 PM CDT
MDAMB105-MAR20-0530PM-V
Alma Lovelady, Darren Enard, Ryan Walsh
Virtual Meeting

Launch

**It's interactive! We
need to launch Epic!
So you can follow
along!**

Those slides are next!



MEMORIAL HERMANN[®]
epic>2024
TRANSFORMATION ACCELERATION

Training from Home – and not using a Memorial Hermann PC

Easiest...ok experience

7. Go back to Workspace.

(Step 1) MHU opens in a separate tab, so the workspace is open to the left. Just click on the tab.

(Step 2) Click the “three dots.”

(Step 3) Click launch from browser.

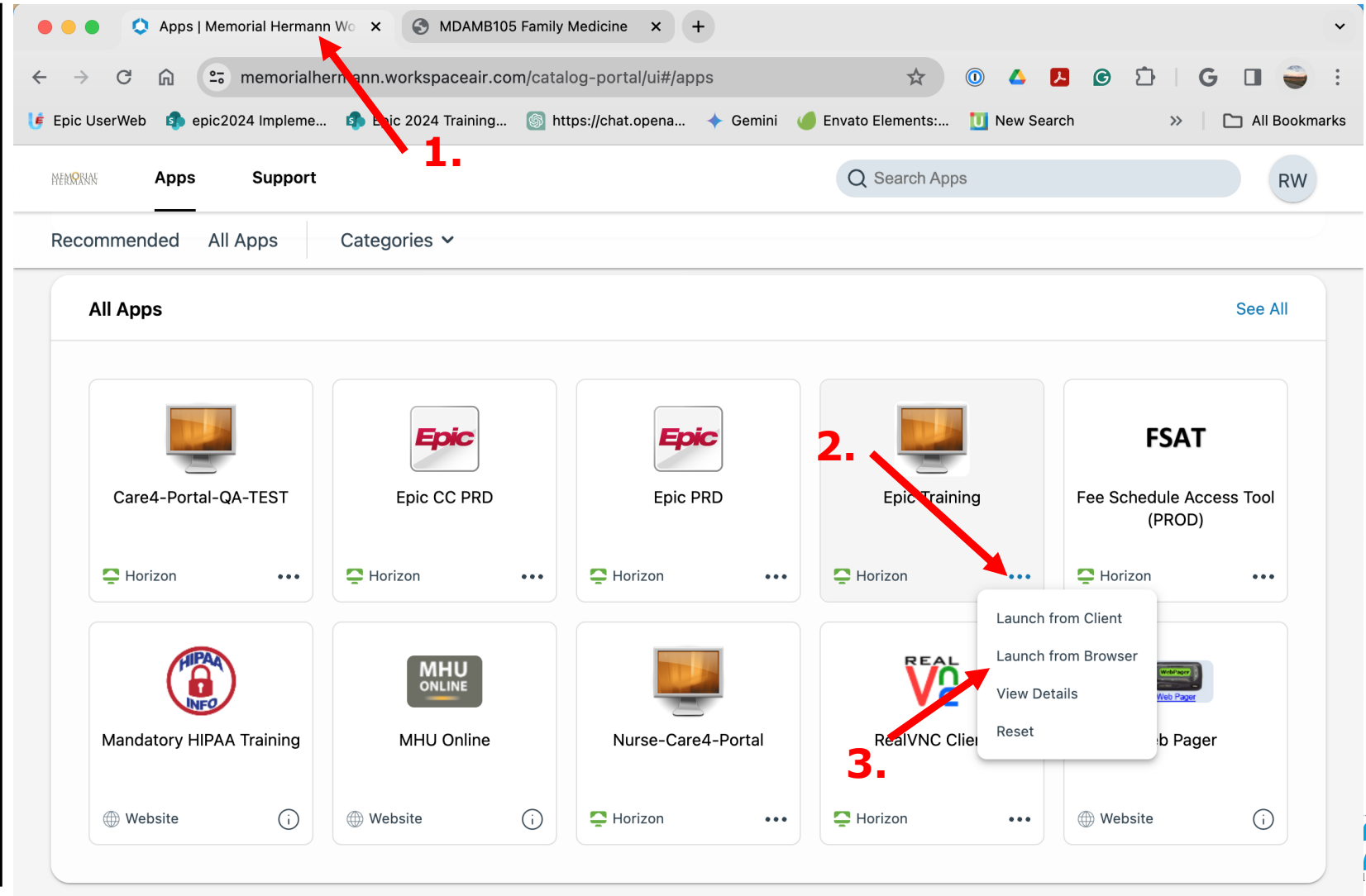
- If you selected this option, move to slide 10.
- More technologically advanced users may try “Launch from Client.”

You may be asked to install the Client. It's safe to do so. Proceed with installing the Client. If you're having trouble installing the Client, use the option to “Launch from Browser” or go to a proctored lab session.

Note:

- If you are currently in VM Ware Horizon (VDI) launching Epic Training, you will be removed from the session you're in.

Advancing health. Personalizing care.



You're Almost There!

- Hang in there!
- Repeat after me...no more Cerner/eCW.
- Move to the next slides



MEMORIAL HERMANN[®]
epic>2024
TRANSFORMATION ACCELERATION

Training from Home – Not a Memorial Hermann PC

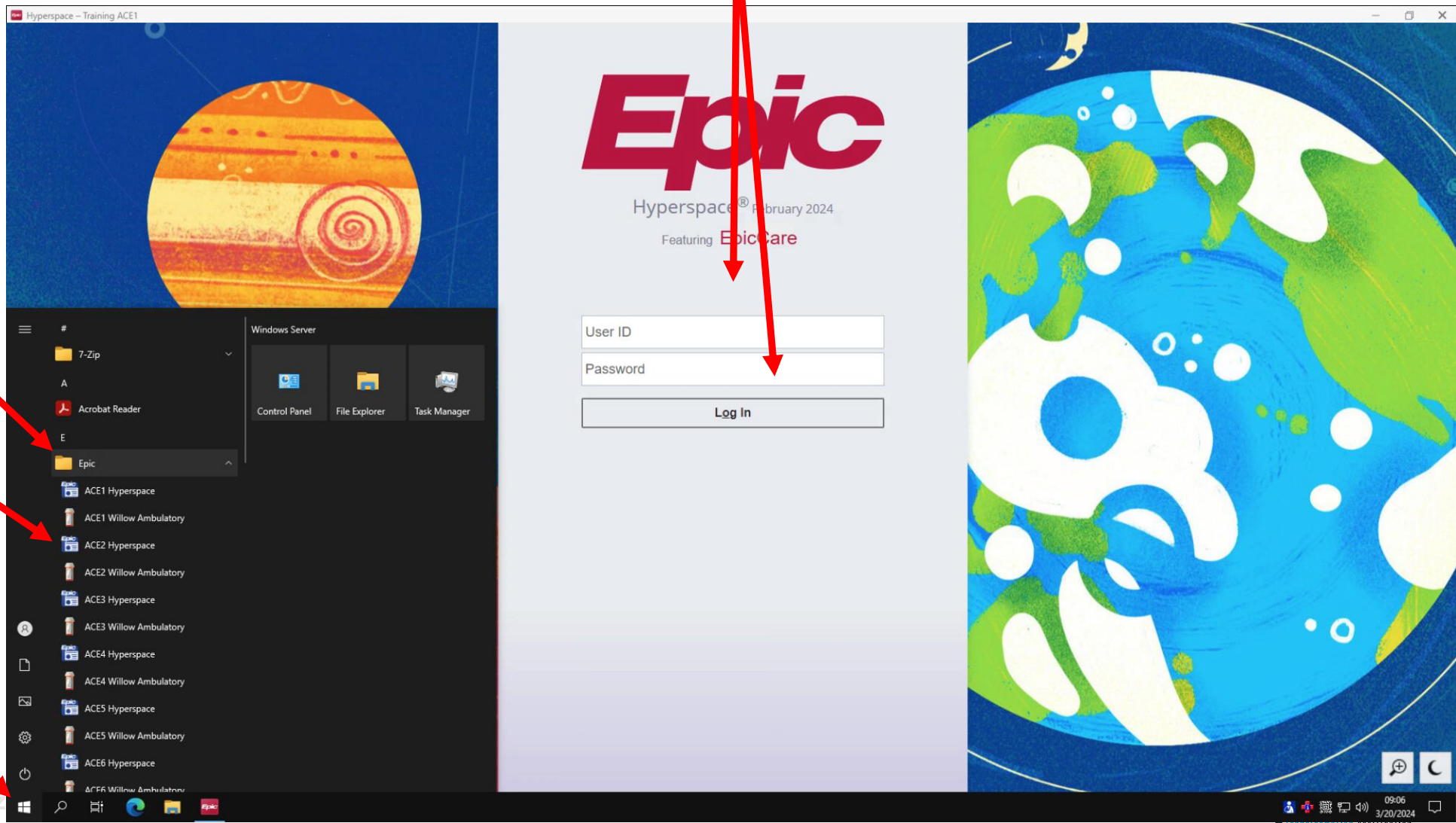
Your Instructor will give you the username and password. **It's not your P or A number.**

Note: Epic won't be open yet. I have it this way for demonstration purposes

Open the Epic Folder **2.**

Open the ACE your trainer tells you to open. It varies by class and day **3.**

Click the Windows symbol **1.** to open the Start Menu



Enjoy Class!

